

Guide Button – step by step

By Bill Weis

<I need feedback on this process for both the Amazon Echo and Google Home environments. I created this guidance months after implementing it and would appreciate feedback on its accuracy>

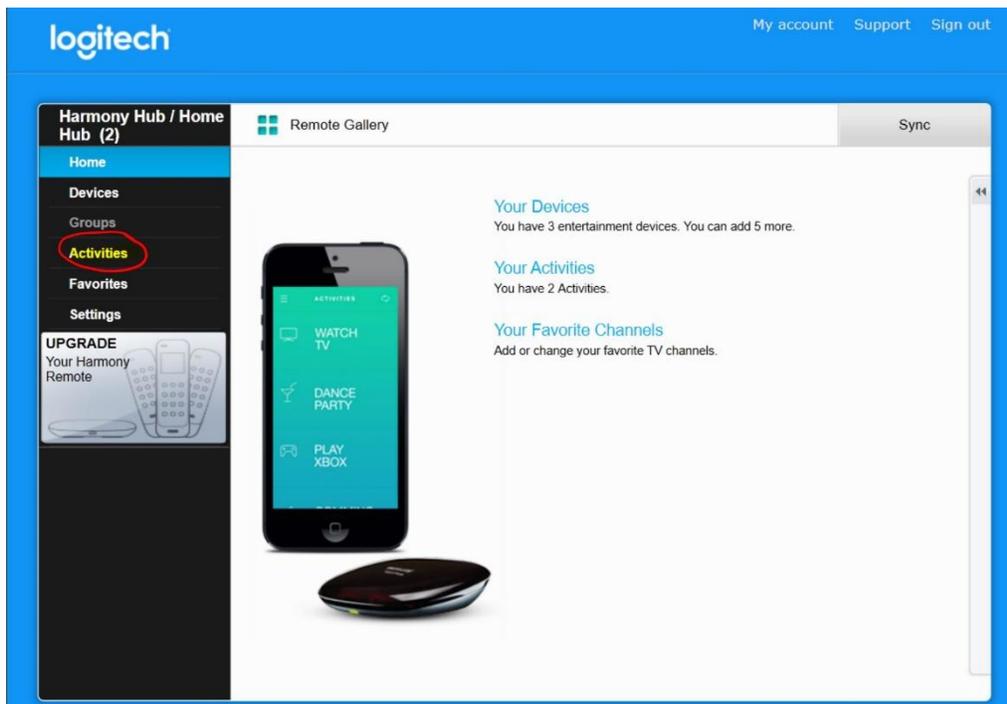
I have not found any documentation from Logitech on how to do this, but this is a big request from those with limited mobility. I configured this for Robbie Ivey several months ago, but since I do not have cable tv at home, some of my screen captures will be lacking a picture of the cable box. The process would be the same for configuring the **Guide** button, **Page Up**, **Page Down**, and **Select** buttons. All of these buttons are defined as separate Harmony Hub **Activities**. It takes clicking through 15 screens in the Harmony app to configure the activity for the **Guide** button, then you repeat those same steps for **Page Up**, **Page Down**, and **Select**. (And although it is not intuitive, you also need to create an activity called **Page Up Again** and **Page Down Again**). I have not tested if this also applies to an Amazon Echo, but we discovered the need to create these extra Activities for Google home in order to avoid errors. We learned that if you issue a **Page up** command and follow that with another **Page Up** command, Google Home will report an error where it seems to think the initial **Page Up** command has not completed. The work around is to create a **Page Up Again** activity (also pointing to the Page Up button on the remote), then if you need to Page Up multiple times, you would alternate between **Page up** and **Page Up again**. The same applies to **Page Down**.

Overview of the process of defining the Guide Button/Page Up/Page Down/Select

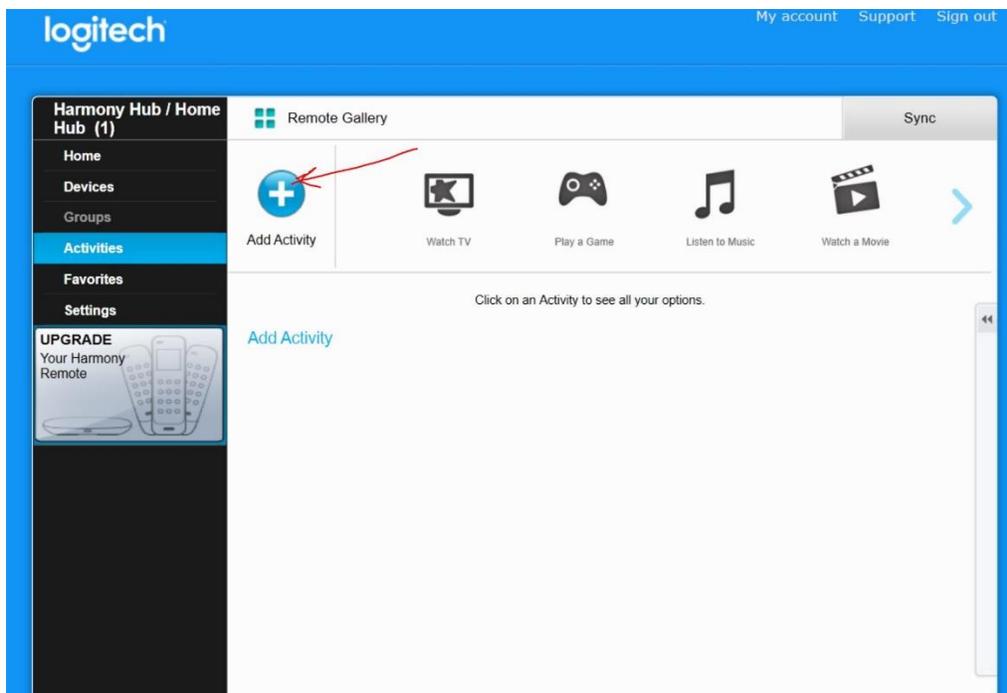
- To setup the Guide, Page Up, Page Up Again, Page Down, Page Down Again and Select buttons, you essentially add 6 new activities to the Harmony Hub. (Total of about 90 screen clicks to complete this entire task).
- Once you added those 6 activities in the Harmony Hub, you go back into each activity and **add a step**, then **add a Command** with the command being the Guide button or one of the other 3 buttons we discussed.
- On a PC, you will go through 16 screens, then click Sync to synchronize these changes to the cloud.
- The changes are not active until you go to the Google Home app or the Amazon Alexa app, and disconnect the Harmony Hub and reconnect it.
- In the Google Home app, you can define shortcuts, so the voice command is shorter. For the Amazon Echo, the command would be “Alexa, ask Harmony Guide” or whatever button you configured

Here are the 16 screen captures taken on a PC. The steps on a Smart Phone will look slightly different, but close enough to what I show below.

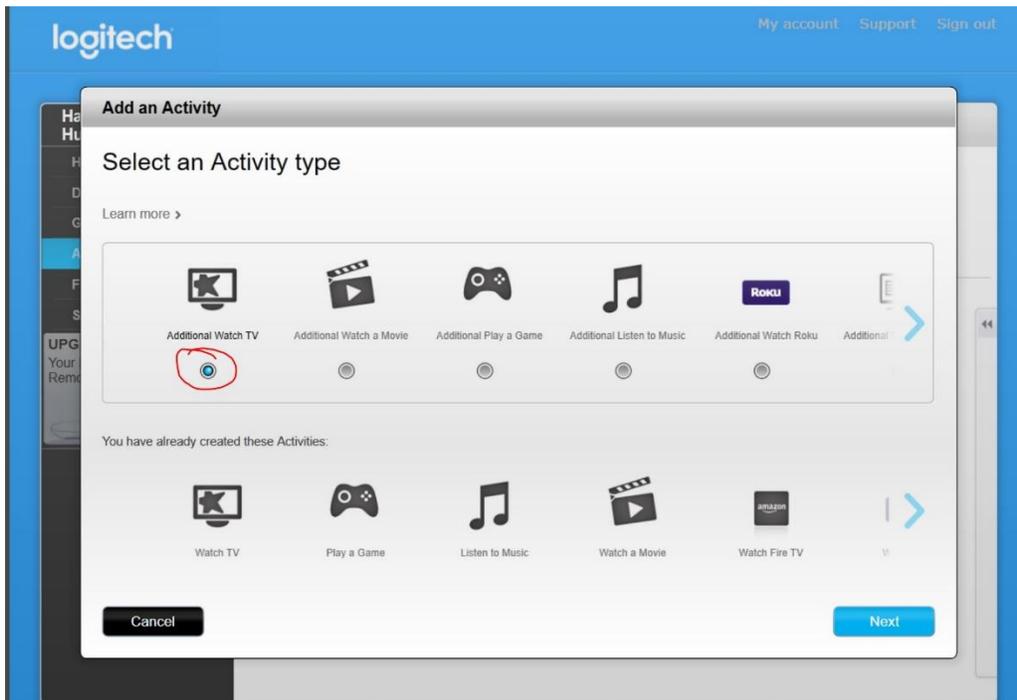
You will start out by logging into the Harmony Hub Application, then go into Activities



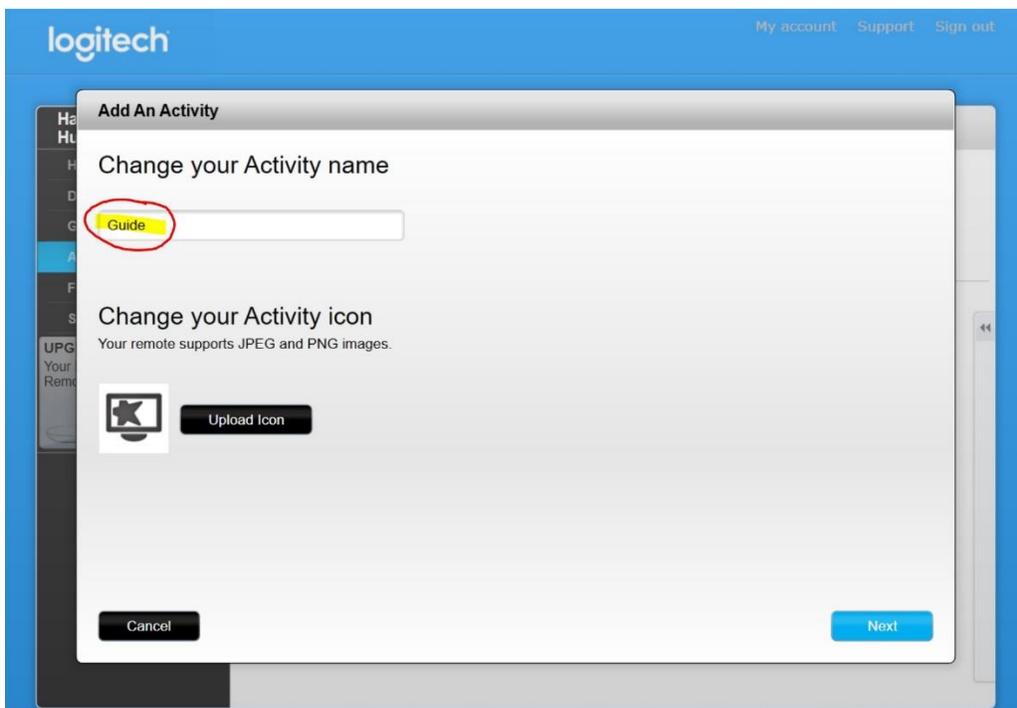
Next you will add an activity



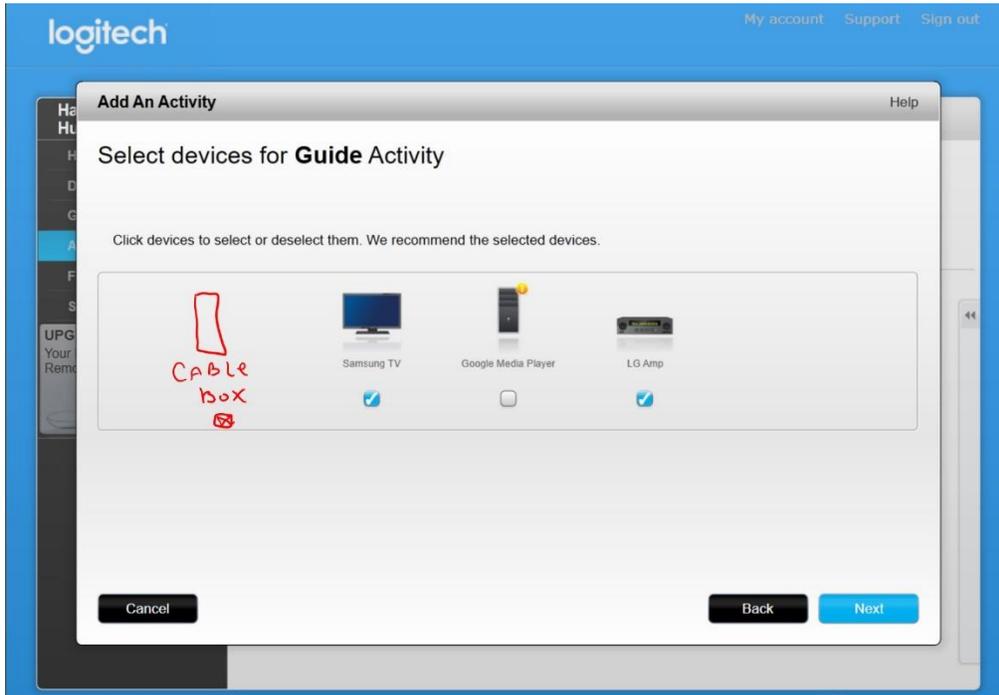
Then you will select an activity type



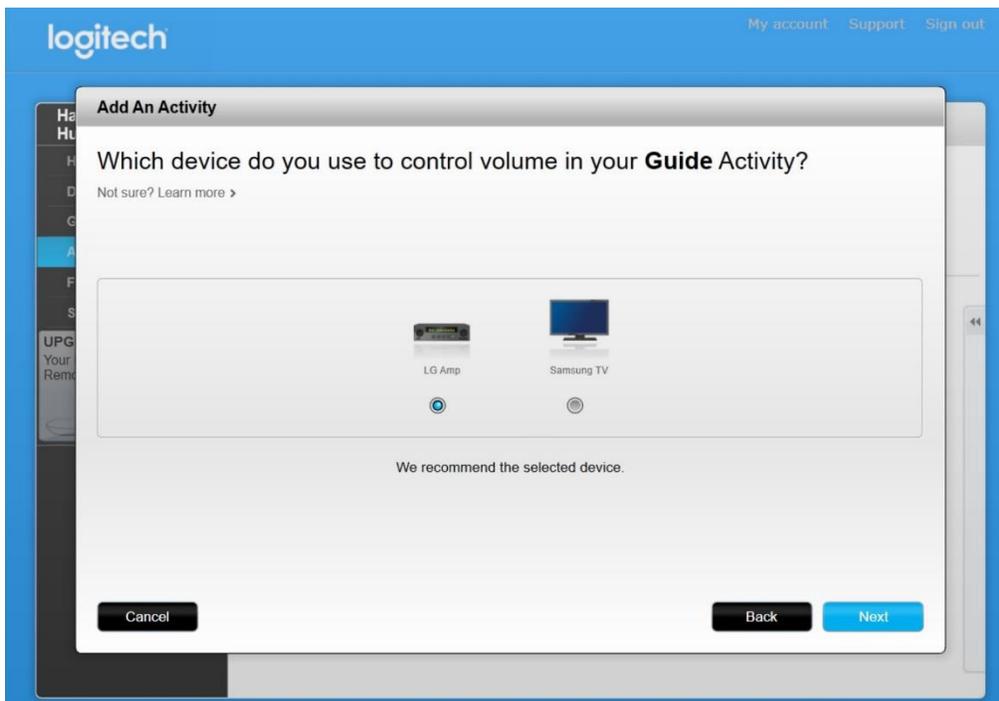
Give your new Activity a name. (Guide, Page Up, Page Down, Select)



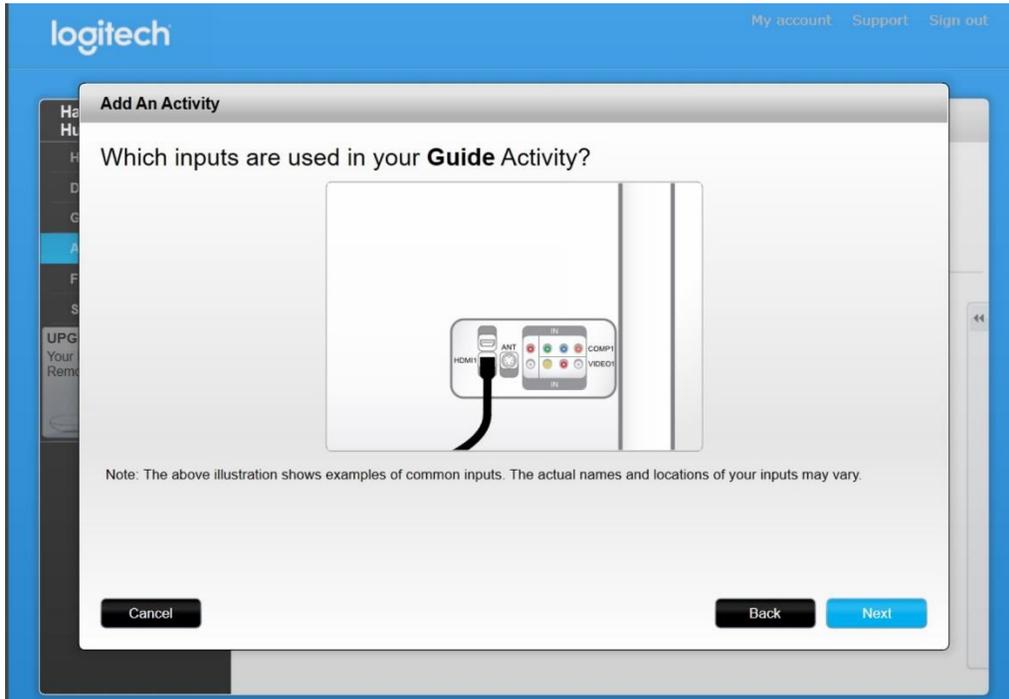
Select the devices that will be included. In your example I would imagine you would also include the Cable set top box.



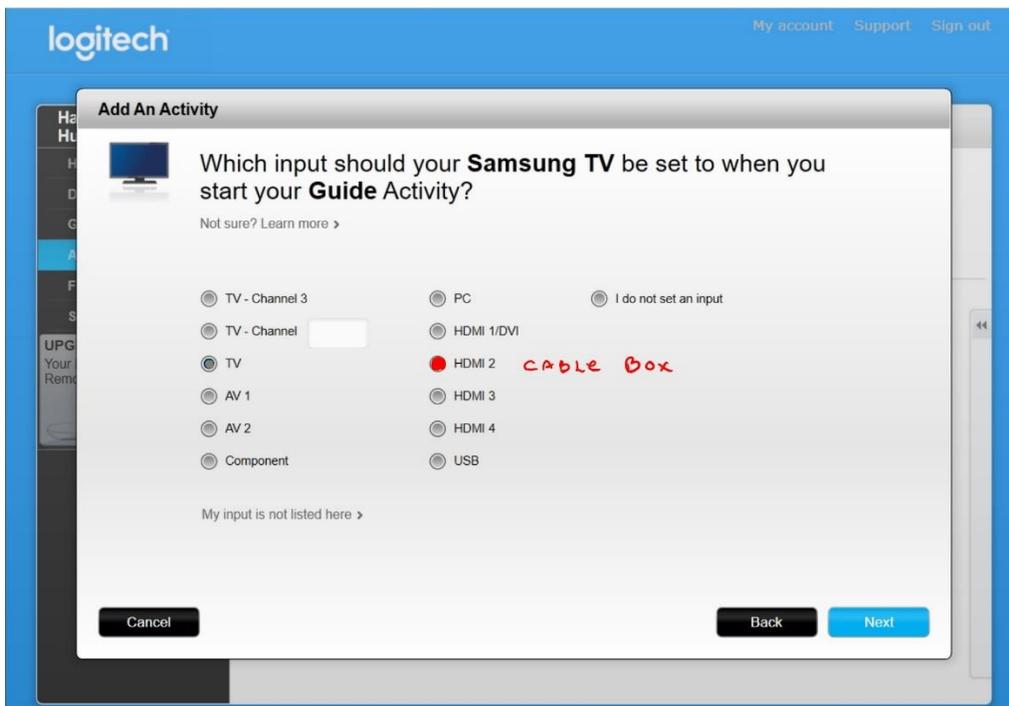
You may be asked what device controls the volume. (Just remember Harmony at this point thinks you are setting up just another TV activity)



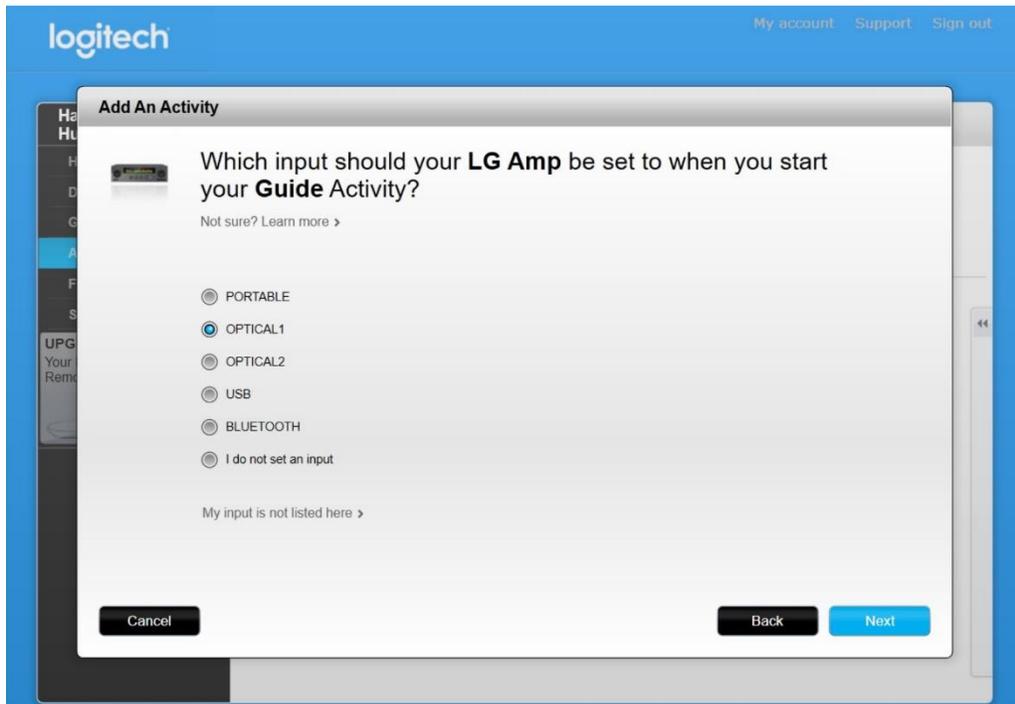
It may ask what inputs will be used. It would be whatever HDMI port the Cable box is plugged into.



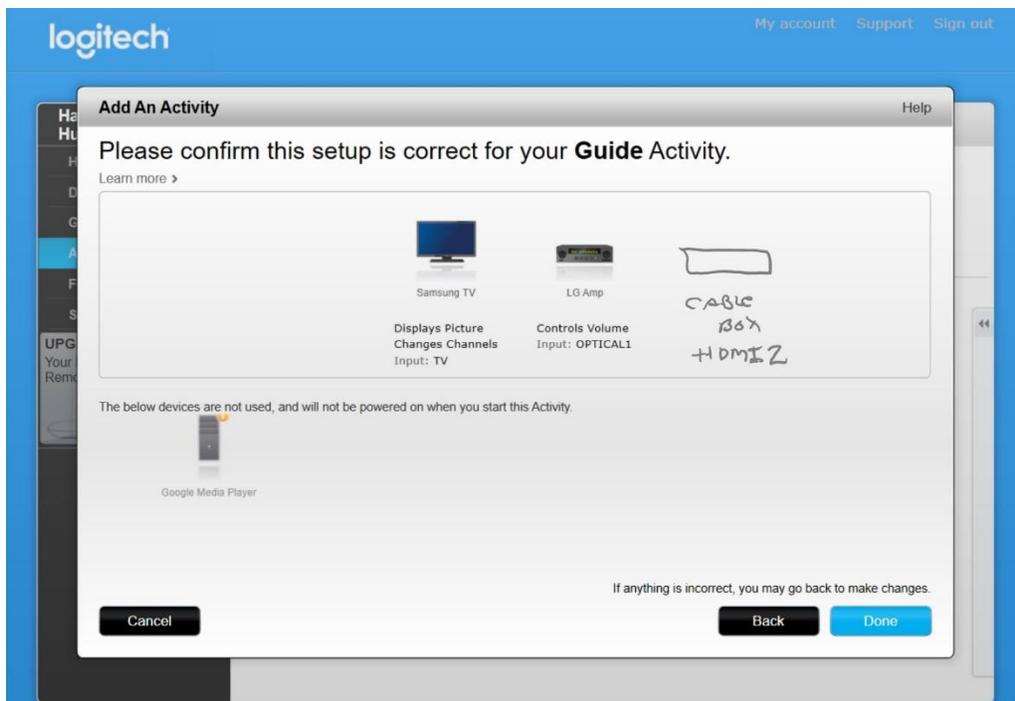
Again, when capturing screens I did not have a cable box, so had to write it in.



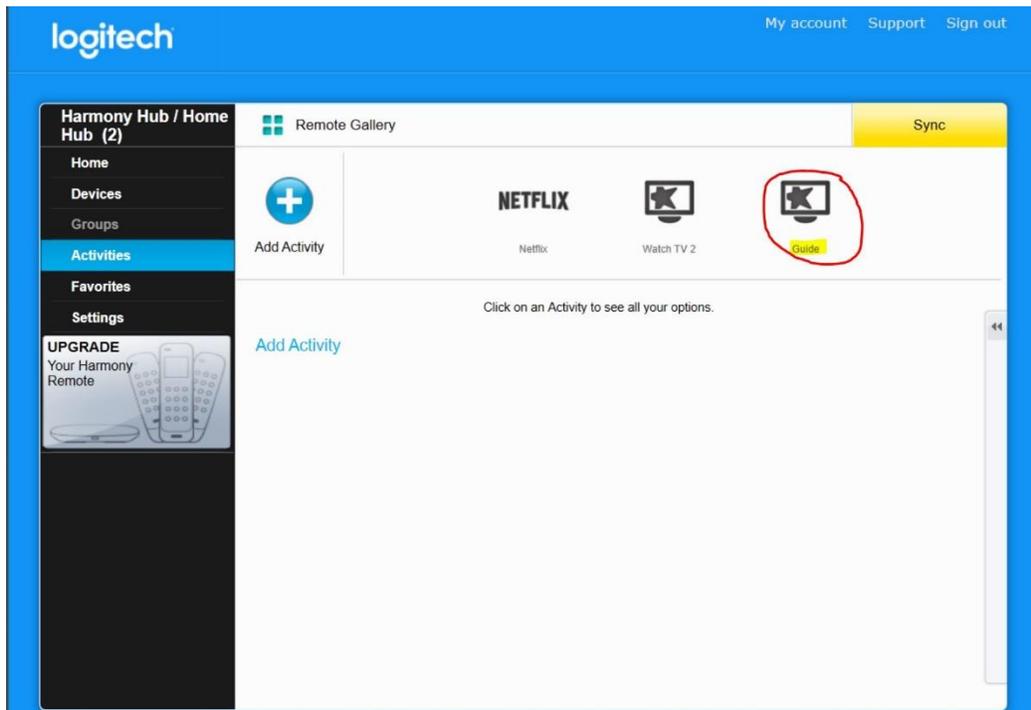
In my case it wanted to confirm the input my Bose is plugged into



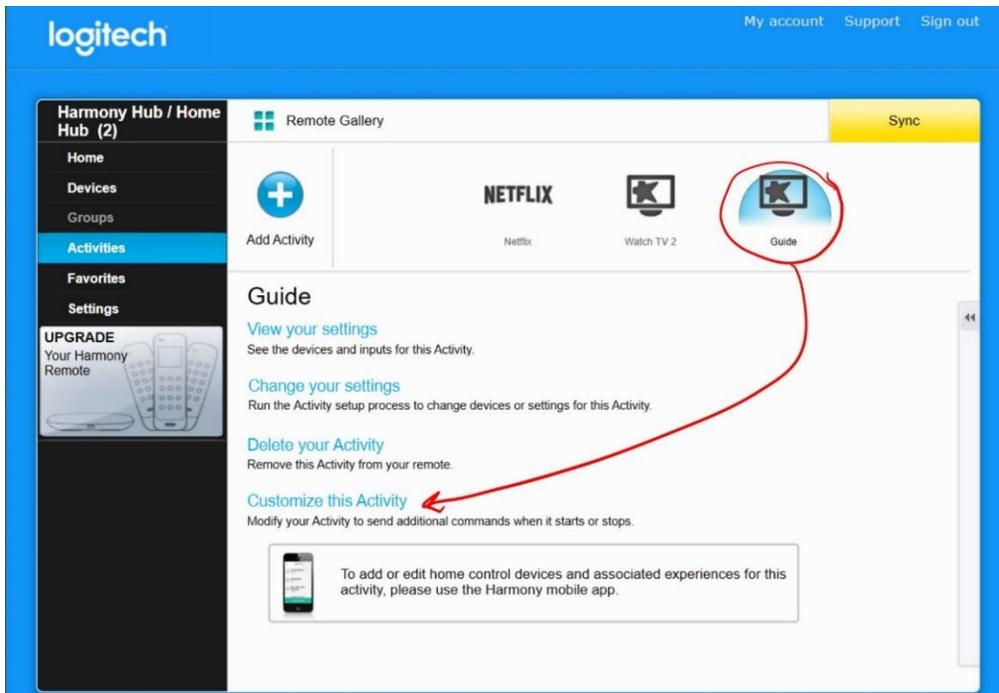
It asks you to review the setup and confirm



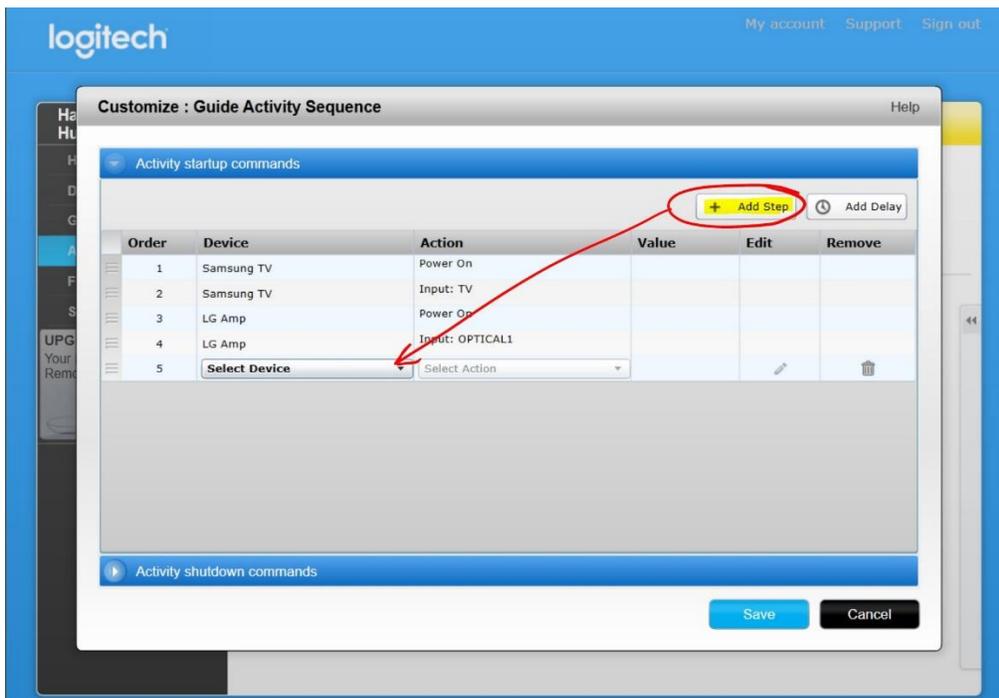
Note the new activity called Guide now shows up, we have more work to do, so no need to click Sync



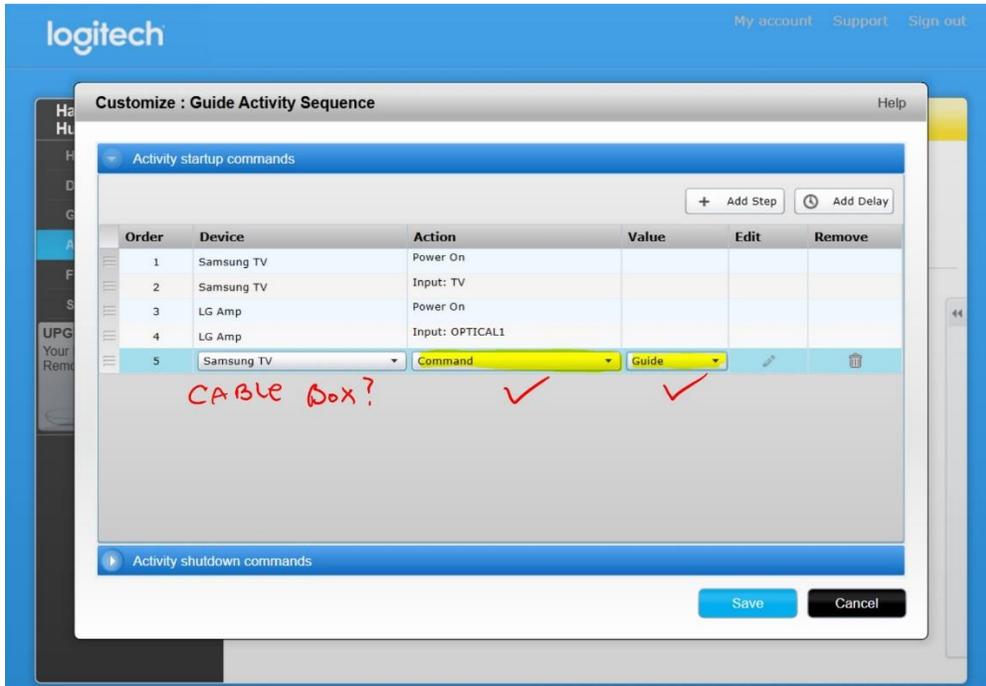
Up to this point you added a new Activity, but you never had a chance to tell it what button you want it to represent. The following steps are going to allow you to configure which button (Guide, Page Up, Page Down, or Select) will be associated with each new Activity. (Select the appropriate activity and Customize this Activity



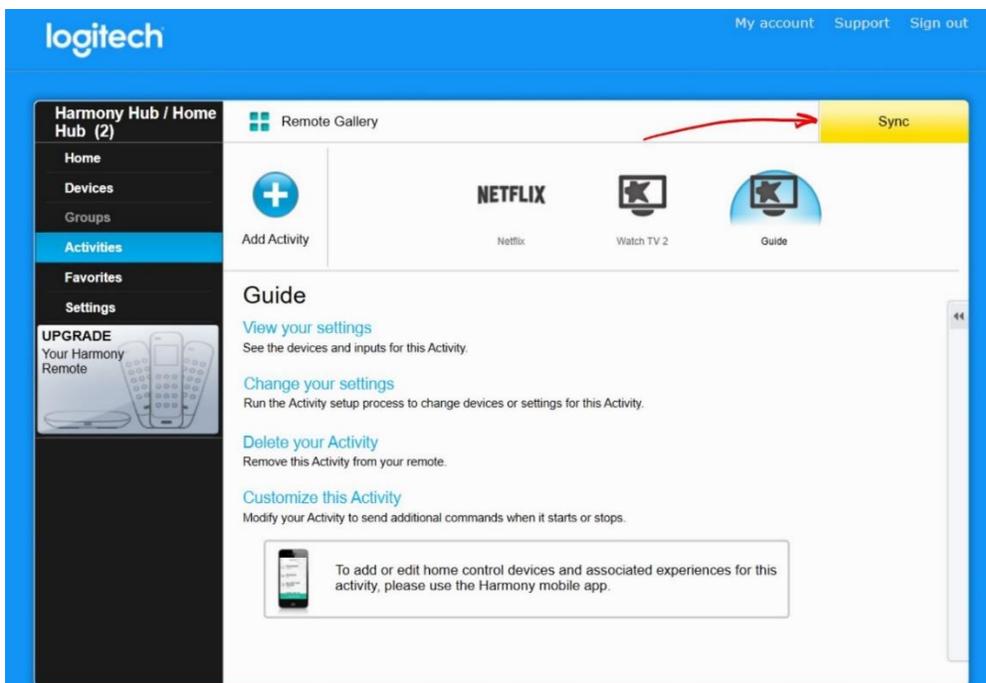
For the selected Activity that you are now customizing, you will “Add a Step”



You will then need to Select Device and find the cable box in the dropdown list. For the Select Action dropdown select command, then for the value dropdown select the appropriate remote button



At this point, you have configured one button and you will repeat all these steps for the remaining 3 buttons (Page Up, Page Down and Select). Sync your changes to the cloud



Syncing the changes to the cloud does not make them available for you to use with your Google Home or Amazon Echo. You have to unlink and relink the Google Home or Amazon Echo device from Harmony so they can have the updated Harmony configuration changes you just made.

1. In the Amazon App, this process would involve disabling and reenabling the Harmony skill (Blue one not the red one) and paging through the screens (Right arrow) until you can click the Link Account button. You should see a message that Harmony has been successfully Linked. Your command will now be active for the Amazon Echo. Go into the Amazon app, -> Skills, search for the blue Harmony Skill and disable the skill. Then you will re-enable that same skill and follow [these steps](#) which take you to the screen where you can Link Account.

A similar process applies to the Google Home app for disconnecting and relinking the Harmony Hub.

2. To unlink and relink Google to the updated Harmony configuration

Launch the Google Assistant

- Click the blue circle in upper right hand corner (has a white rectangle in it)
- Explore will be underlined – in the Find Things Assistant can do, type Harmony to locate the Harmony action
- Touch Harmony to open that action and scroll down until you see unlink in the account status
- Click unlink, then in the next screen click unlink again to confirm
- Click Link in the next screen to relink Google Home to Harmony
- Sign into **Logi** using your email and password
- Click Authorize
- Click Right arrow at Welcome Back and again in the following screens until you see Link Account at the bottom of the screen
- Finally, Click Link Account and close the Google Assistant App

[Harmony Knowledge Base](#)