

Working with the Logitech Harmony Hub (v4)

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Hopefully you've read the ***Getting Started – Solutions to help those with Limited Mobility*** document which gives a high-level overview of a number of solutions that may provide benefit for those with limited mobility. This document is meant to provide deeper guidance for the Logitech Harmony Hub and to provide some helpful links for more information.

First, a few concepts.

1. The Logitech Harmony Hub does not **require** a Google Home or an Amazon Echo to control devices like TVs, Blu-ray players, Xbox, etc. You can use the Harmony Hub app on a phone or a tablet to directly control all these devices, assuming you have the manual dexterity to perform these tasks.
2. The Google Home and Amazon Echo **cannot** control devices like TVs, Blu-ray players, Xbox, etc **without** a device like the Harmony Hub. This could potentially change in the future but for now, the Google Home and Amazon Echo devices are dependent on a separate device to send the signals to turn on the TV (etc.) on their behalf. (The Logitech Harmony Hub transmits the same signal your hand held remote would send to turn on the TV).
3. The benefit Google Home and Amazon Echo provides is the ability to use voice commands to control devices. When you give a voice command to Turn on the TV as an example, the Google Home or Amazon Echo passes that command to the Harmony Hub which in turn transmits the signal to the appropriate device.

Linking the Harmony Hub

1. During Harmony Hub setup, you will create an account and password, you will install the Harmony Hub App on a smart phone or tablet, then you will define your devices, create activities, define your favorite channels, etc.
2. Once you have setup the Harmony hub, you can test all activities using the app you installed on the phone or tablet.
3. Google Home and Amazon Echo will not be able to work with the Harmony Hub until the Hub is **Linked** to the Google Home or Amazon Echo.
4. An important concept to remember. After the initial Harmony Hub installation, let's say you want to add another activity or device. In order for the Google Home or Amazon Echo to see those new changes, you will need

to **unlink** then **relink** the Google Home or Amazon Echo to the Harmony Hub.

How to unlink/relink the Amazon Echo to the Harmony Hub

In the Amazon App, this process would involve disabling and reenabling the Harmony skill (Blue one not the red one) and paging through the screens (Right arrow) until you can click the Link Account button. You should see a message that Harmony has been successfully Linked. Your command will now be active for the Amazon Echo.

How to unlink/relink Google Home to the Harmony Hub

To unlink and relink Google to the updated Harmony configuration

- Launch the Google Assistant
- Click the blue circle in upper right-hand corner (has a white rectangle in it)
 - Explore will be underlined – in the Find Things Assistant can do, type Harmony to locate the Harmony action
- Touch Harmony to open that action and scroll down until you see unlink in the account status
- Click unlink, then in the next screen click unlink again to confirm
- Click Link in the next screen to relink Google Home to Harmony
- Sign into **Logi** using your email and password
- Click Authorize
- Click Right arrow at Welcome Back and again in the following screens until you see Link Account at the bottom of the screen
- Finally, Click Link Account and close the Google Assistant App

Resources

[Amazon Echo](#)

[Alexa Support](#) (Contact Support via the Amazon Alexa app - have them call your number)

[Google Home getting started](#)

[Google Home Help Forum](#)

[Google Home Support](#) Phone number for Google Home hardware support = 855-971-9121 (24/7 days a week)

[Logitech Harmony Knowledge Base](#)

[Logitech Harmony Support](#) Phone # for Support = 866-601-5644 (M-F 8am to 6pm PST)

[Lifx](#)

[Wemo Support](#) Phone number for Support = 1-844-745-wemo (9366)